

GRIEVANCE REDRESSAL CELL
OFFICE ORDER

The Grievance Redressal Cell has been constituted on 1st October 2024 with the following faculty members. The objectives and functions of the Grievance Redressal cell are listed below.

GRIEVANCE REDRESSAL CELL

S.No.	Name of the Member	Designation	Position
1.	Prof. P V N Prasad	Principal	Chairperson
2.	Prof. P.Rajasekhar	Dept. of Civil Engineering, UCE, OU	University Nominee (Ombudsman)
3.	Dr.V.Sreenivasulu	HoD, CSE	Member
4.	Dr.CH. Rathan Kumar	HoD, CSE	Member
5.	Mr. P.Naresh Kumar	HoD, CSE(AIML)	Member
6.	Dr.K.Revathi Lalitha Kumari	HoD, H&S	Convenor

ROLES AND RESPONSIBILITIES

The Grievance Redressal Committee functions as per the regulations given by the UGC.

Procedure for Redressal of grievances

- Our institution through its online portal will receive complaints from any aggrieved student.
- On receipt of any complaint, the institution shall refer the complaint to Grievance Redressal Committee, as the case may be, along with its comments within 15 days of receipt of complaint.
- The Grievance Redressal Committee, as the case may be, shall fix a date for hearing the complaint which shall be communicated to the institution and the aggrieved person.
- An aggrieved person may appear either in person or be represented by such a person as may be authorized to present his/her case.
- The grievances not resolved at the grievance Redressal Committee shall be referred to the Ombudsperson.
- In case of any false or frivolous complaint, the Ombudsperson may recommend appropriate action against the complainant

PRINCIPAL